CTCN Knowledge Management System in a Snapshot – As of 1 March 2016

Use of the CTCN's external website, ctc-n.org, has steadily increased over the past year while content has been enhanced and the site's architecture updated. Additions to the knowledge management system's internal functionality are further supporting CTCN staff and partner collaboration on technical assistance, capacity building and the delivery of other key service areas.

Website Users and Traffic

Visits to ctc-n.org have increased from 1.700 visits per month in February 2015 to 31.000 visits per month in Feb 2016.

	Q1 2015	Q2 2015	Q3 2015	Q4 2015	2015 Total
Website visits per quarter	5.643	53.186	78.910	100.629	238.368

Table 1. User visits to the CTCN website per quarter in 2015

Content Development

Website redesign: The updated visual design and architecture of the CTCN external website as per user feedback was implemented. Among the enhancements is a technical assistance dashboard which enables the public to track technical assistance request status and view the distribution of requests by sector and region in real time. Charts are printable and downloadable.   Further refinements are being made in 2-3 week "sprints".

Figure 1. Redesigned ctc-n.org homepage

Figure 2. CTCN technical assistance dashboard now publicly available on ctc-n.org

Knowledge partnerships: The CTCN co-hosted a Climate Knowledge Brokers event at COP21, encouraging existing climate knowledge initiatives to collaborate more closely in order to make data and information more accessible to stakeholders and to more efficiently utilize resources.

Technology Library: The first phase of the Technology Library has been implemented. Utilizing the CTCN taxonomy developed in 2015, various adaptation and mitigation technology categories from have been populated with descriptive information provided by existing knowledge initiatives. For example, through a partnership with the ClimateTech Wiki, the CTCN is now able to create greater visibility for this existing information and pair it with other relevant examples of technology use.

Figure 3. Example of technology entry from the CTCN Technology Library: Advanced paper recycling

Technical Development

Virtual Office: An internal workspace was implemented for CTCN staff and partners across numerous countries to collaborate online through shared document management, task management and event/milestone calendars.