

# UNEP-DHI Water Quality Webinar Series

WQ Webinar #3

## Frameworks for Water Quality Governance

Facilitator: Gareth James Lloyd



Technical Support: Maija Bertule



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[www.unepdhi.org](http://www.unepdhi.org)

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1. **Jan Hassing (DHI)**: *Developing and applying water quality governance frameworks*
2. **Lisbeth Flindt Jørgensen (GEUS)**: *Key issues with groundwater and quality*
3. **Miriam Feilberg (DANVA)**: *How to improve public awareness and engagement*
4. **Concluding questions from audience**



# Water quality Governance framework

**Name and background:** Jan Hassing  
Water Resources Engineer

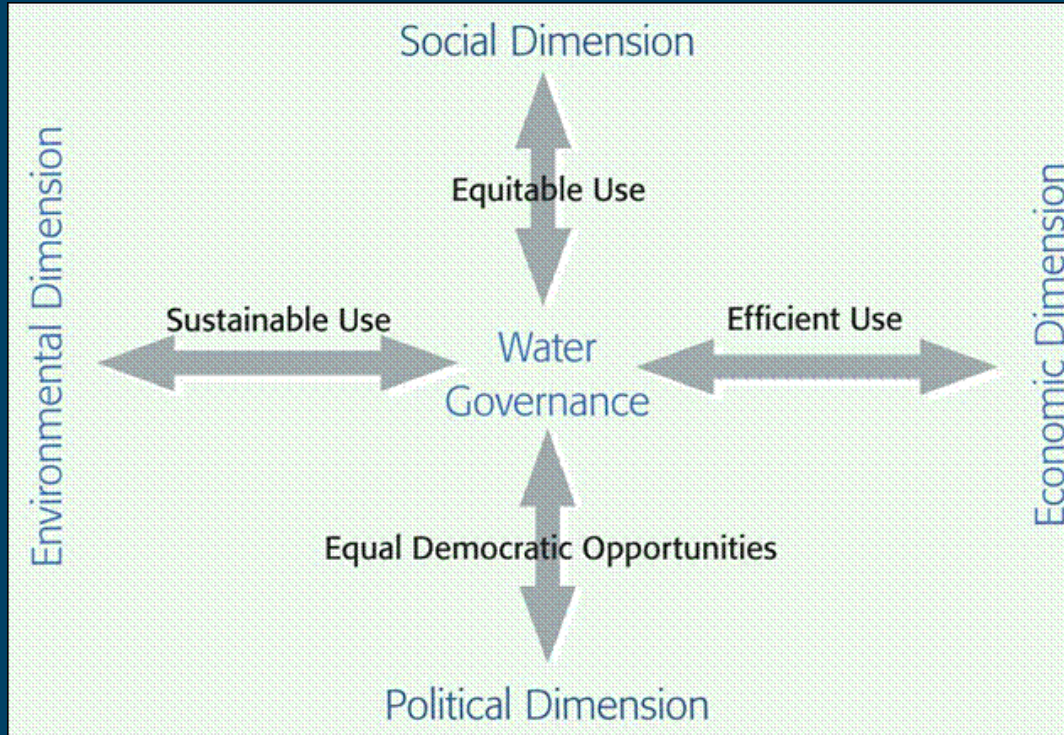
**Title:** Senior Policy Adviser

**Bio:** Policies and Strategies, Water Resources Management,  
Water Quality and IWRM



# Water needs a governance framework

# Water governance dimensions



# Examples of the economic importance of water quality in relation to irrigated agriculture

- High salt contents in irrigation water
- Approx 7300 km<sup>2</sup> becomes unsuitable for production per year
- Today 20% of the world's irrigated lands are affected (an area equal to the area of France)
- The global cost of crop losses due to salt content comes to USD 27 billion/year



**Social dimensions of poor water quality**

# Examples of the social importance of water quality in relation to drinking water



- 2.2 million people die prematurely each year due to unsafe water quality (e.g. bacterial contamination)
- Healthy life years lost amounts to 73 million/year
- This means,
  - heavy burdens on community health services,
  - reduced productivity,
  - loss of skilled workers,
  - loss of livelihoods,





# Concepts of a management framework Integrated Water Resources Management



*“IWRM is a process which promotes the co-ordinated development and management of water, land and related resources, in order to maximise the resultant economic and social welfare in an equitable manner without compromising the sustainability of vital ecosystems”*

(Global Water Partnership, Technical Committee).



# Framework for co-management of water quantity and quality

## A. Enabling environment

A1. Policies

A2. Legislation

A3. Financing & incentive structures

## B. Institutional roles

B1. Creating an organizational framework

B2. Institutional capacity building

## C. Management instruments

C1. Natural resources assessment

C2. Plans for IWRM and ICZM

C3. Demand management

C4. Social change instruments

C5. Conflict resolution

C6. Regulatory instruments

C7. Economic instruments

C8. Information management

# Developing a comprehensive water policy and strategy integrating quantity and quality management

- **Examples of guiding principles for policy and strategy development**
  - Prevent pollution rather than treating the symptoms
  - Use the precautionary principle
  - Apply the polluter-pays-principle
  - Apply realistic standards and regulations
  - Balance economic and regulatory instruments
  - Water quality management at the lowest appropriate level
  - Use the basin as the water quality management unit



**A case of polluted drinking water**



# The Sandoz Chemical spill (1986)

## River Rhine – worst pollution in decades

- Fire in an agrochemical warehouse near Basel
- 30 tons of agricultural chemicals was washed into the Rhine, a 70 km red toxic trail moved through 4 countries
- Switzerland notified the downstream states 24 hrs after the spill
- Rhine was closed as a drinking water source for 18 days – all fish life was wiped out
- Damage payments of 42 mill Swiss francs were made and Sandoz set up a Rhine Fund to support projects on Rhine's ecosystem

# The Sandoz Chemical spill (1986)

## River Rhine – Responsibility issues and new regulations

- States are not responsible for the conduct of its nationals
- States are responsible for its institutions, which could have, but did not, prevent damages caused by a private person
- New regulation in Switzerland on "Fire protection for stocks of hazardous materials" and a central chemical database in National Alarm Centre
- New international regulations and setting up a "Rhine Alarm" system – EU Directive on "Control of Major Accident Hazards involving Dangerous Substances" (Seveso Directive)



Lessons learned



## Key lessons - Worldwide

- Water pollution management is only really meaningful and effective when it is organized within an ***IWRM framework***, where the interdependent ***water quantity*** and ***water quality*** are included on an ***equal basis*** and where ***cross-sectoral coordination*** is a critical requirement

## Key lessons

The steps towards a strategic water pollution management framework include:

- Identification of water quality issues
- Analysis of present institutional capacity and capability
- Categorization of water quality issues
- Prioritization of water quality issues
- Identification of required management interventions
- Identification of long term and realistic short term objectives

## Key lessons

- Management tools to control pollution include:
  - Regulations, by-laws and guides
  - Water quality objectives and emission standards
  - Economic instruments
  - Monitoring systems
  - Water quality modelling – prediction of impacts
  - Environmental impact assessments



# Thank you

Jan Hassing



# Groundwater and quality issues

Name: Lisbeth Flindt Jørgensen, Geological  
Survey of Denmark and Greenland

Title: Senior Geologist

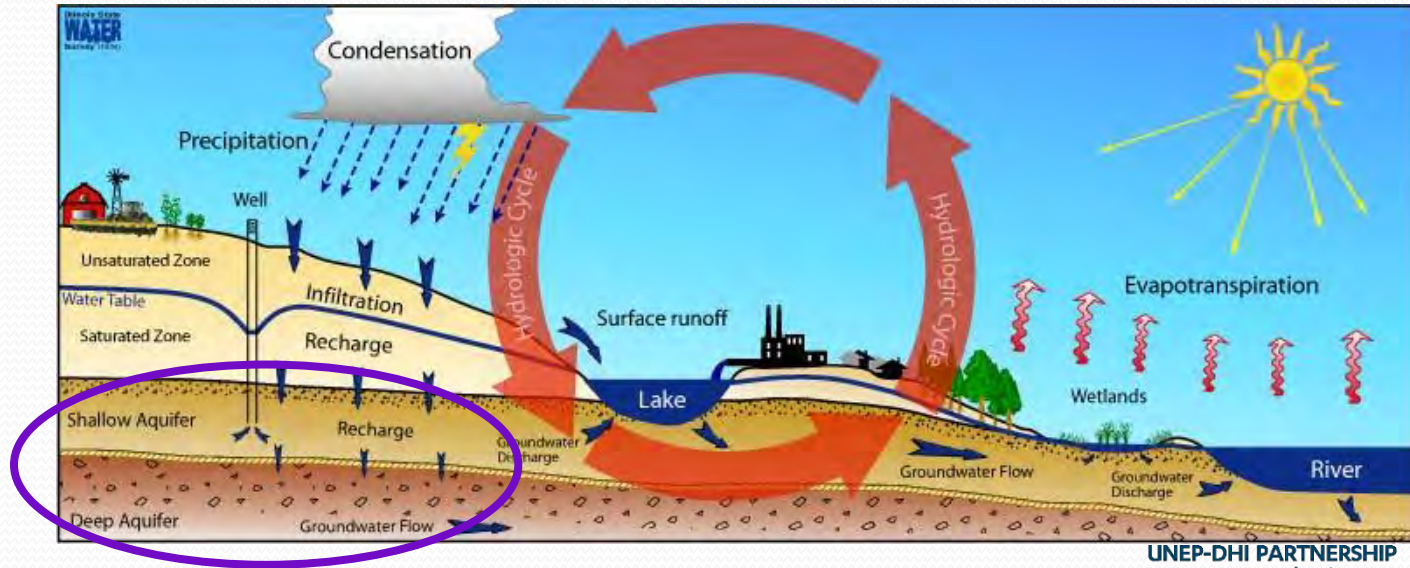
Bio: Experienced groundwater manager. Has  
worked with groundwater at local, regional and  
national scale in research context as well as in  
administrative aspects at responsible authorities.



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# Definition of groundwater



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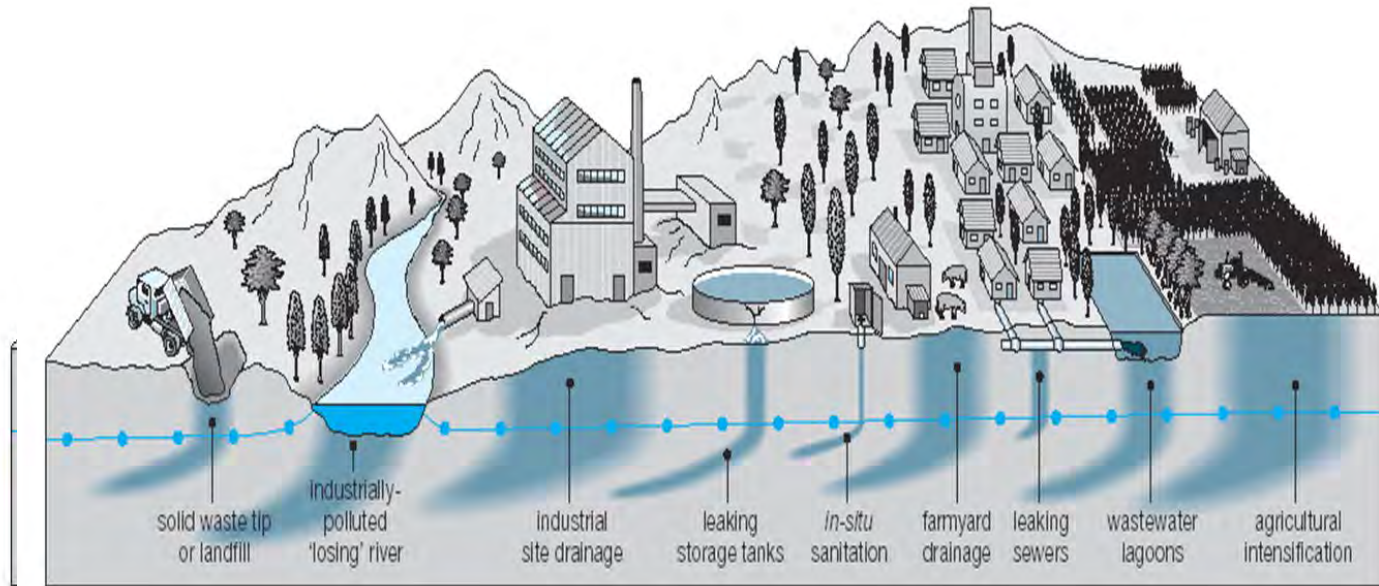
Courtesy by Illinois State Water Survey

# What is groundwater contamination?

- Definition and perception may vary
- Often a hidden problem
- Bad quality not always contamination
- **Unwanted (identified) anthropogenic substances in unacceptable concentrations**



# What can harm groundwater quality?







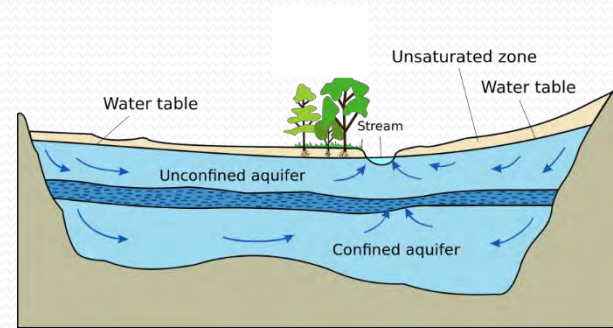










# Groundwater contamination – what should we consider?

- Hydrogeology



-  High hydraulic-conductivity aquifer
-  Low hydraulic-conductivity confining unit
-  Very low hydraulic-conductivity bedrock
-  Direction of ground-water flow

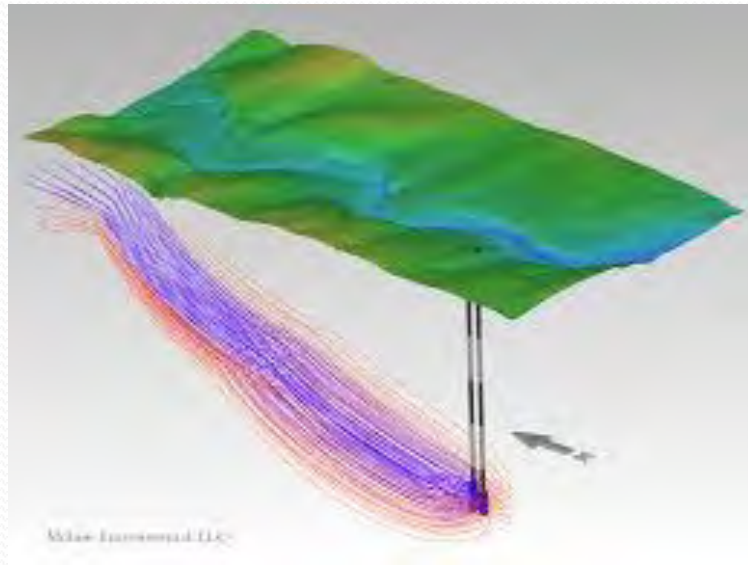
# Groundwater contamination – what should we consider?

- Hydrogeology
- Geochemistry



# Groundwater contamination – what should we consider?

- Hydrogeology
- Geochemistry
- Solute transport processes



# Groundwater contamination – what should we consider?

- Hydrogeology
- Geochemistry
- Solute transport processes
- Natural degradation processes





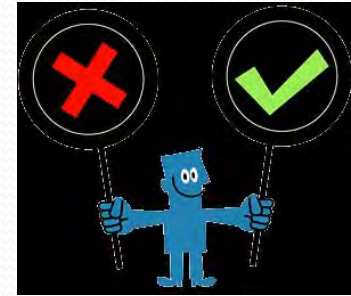
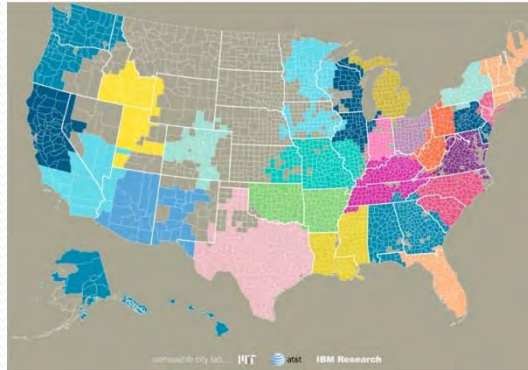
# How can we protect groundwater?

- More levels – local, regional, national and international.
- Local:
  - Wise water use
  - Waste water  $\neq$  clean drinking water
  - Close abandoned wells
  - Handling of hazardous substances
  - Waste disposal



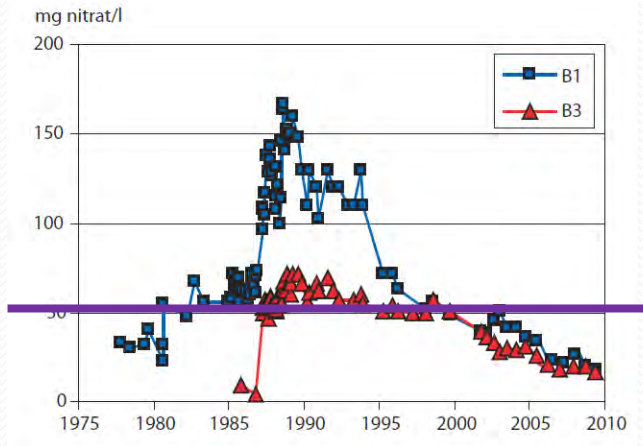
# How can we protect groundwater?

- Regional, national and international.
  - Groundwater  $\neq$  administrative boarder
  - Common efforts and shared strategy
  - Legal framework
  - Enforcement

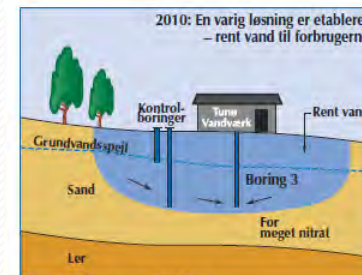
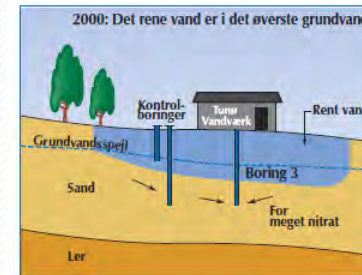
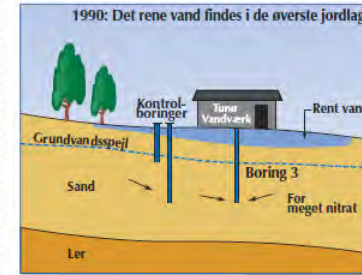


# An example – Denmark

- Small island (Tunø)
- Nitrate content in two abstraction wells for drinking water supply
- Volunteer agreement with farmers
- 20 years – better quality



Courtesy by Odder Kommune 2012



Figur 1.1 Det rene vand er på vej.

# Groundwater as drinking water resource ?

- Where available usually a good alternative or supplement to surface water sources for most purposes
- Quality issues – as with surface water!
- Soils – degradation capacity – to some extent!
- Might be more clean than surface water - more safe and cheaper to use
- Measures to secure the quality is necessary!

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# Awareness and public participation

Name: Miriam Feilberg

Title: Senior Advisor, DANVA

Bio: Water policy governance, awareness and public participation, knowledge sharing



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# A participatory approach

## IWRM Principles

Share:   

IWRM strategies are based on the four Dublin Principles presented at the World Summit in Rio de Janeiro in 1992.



### 1. Water is finite and vulnerable resource

Fresh water is a finite and vulnerable resource, essential to sustain life, development and the environment.

[Read "1. Water is finite and vulnerable resource"](#)



### 2. Participatory approach

Water development and management should be based on a participatory approach, involving users, planners and policy-makers at all levels.

[Read "2. Participatory approach"](#)



### 3. Role of women

Women play a central part in the provision, management and safeguarding of water.

[Read "3. Role of women"](#)



### 4. Social and economic value of water

Water is a public good and has a social and economic value in all its competing uses.

[Read "4. Social and economic value of water"](#)



### 5. Integrating three Es

Integrated water resources management is based on the equitable and efficient management and sustainable use of water.

[Read "5. Integrating three Es"](#)

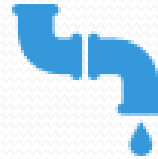
# Many factors behind sound water management

## The Danish case of declining water consumption

- Regulatory Framework



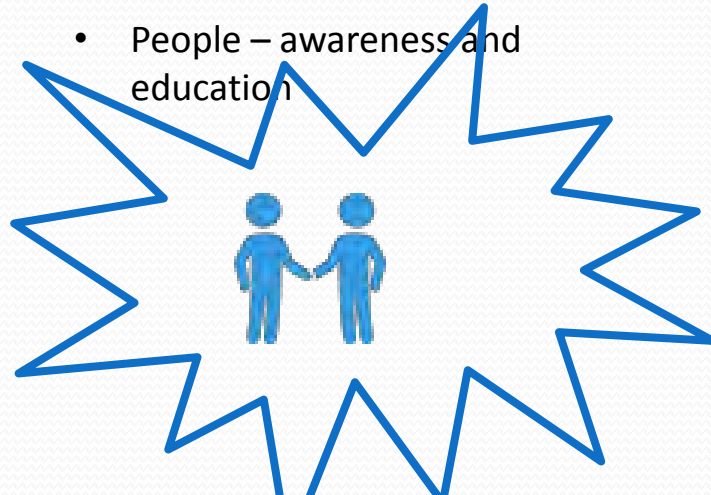
- Technology



- Price and revenue collection system in place



- People – awareness and education



# We all need to understand

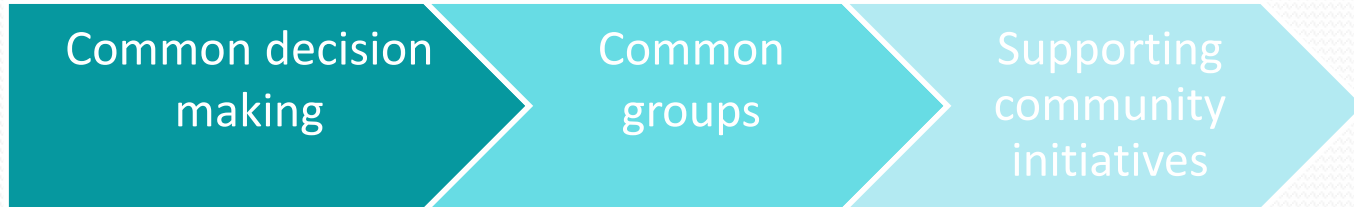
But different mechanisms to make us do so:

- Zambia – Water SAG
- Basin organisations – multi-stakeholder
- Facilitate organisations like WUA's – vulnerable groups
- Use existing organisations like property owners organisations



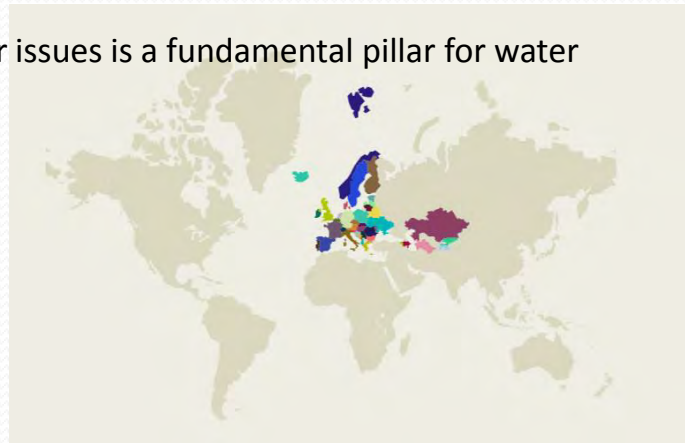


# Stages of participation

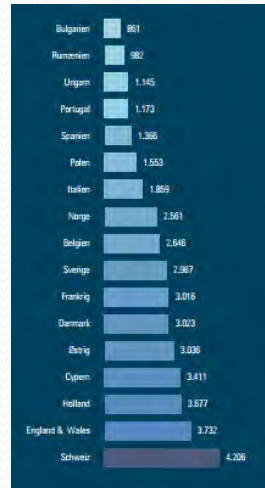


# Legal Framework - EU Water Framework Directive on Citizens involvement

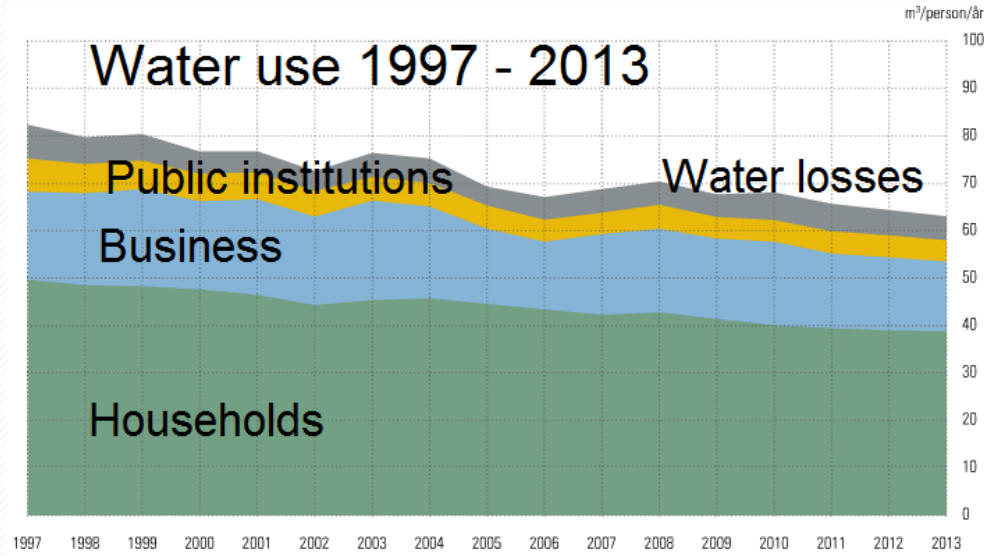
- Article 14 - EU implementation of Aarhus Convention: Access to information, public participation and to complain
- WFD calls for active involvement of interested parties
- In Europe active involvement in many cases has led to better understanding of needs to save water and pay for it and to better results
- Awareness and understanding water issues is a fundamental pillar for water saving in Denmark



# Public acceptance of high water prices in Europe due to awareness and inclusion



# Steady decline in Danish water consumption



# Implementation of water saving and improving water management



High level of environmental awareness



High level of water awareness



Up to 40% of results in water savings may be due to awareness

Is this also the case in in the countries you are coming from?

# Understanding of price mechanism – example from Bangladesh



# Opportunities for schools to participate

Forside

## Undervisning

### RUNDVISNINGER

<b>Besøg et renseanlæg</b> Besøg os på et af vores renseanlæg, og se, hvordan vi renser spildevandet. >	<b>Besøg et vandværk</b> Besøg et af vores vandværker, og se, hvordan vi laver drikkevand. >
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### ØVELSER OG EKSPERIMENTER

<b>Børnehave og børnehaveklasse</b> Miniboringer og vandværk på flaske. >	<b>1.- 4. klasse</b> Små spændende eksperimenter og sjove vandlege. >	<b>5.-7. klasse</b> Lav en tværfaglig klimaavis om vand. >
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**8.-10. klasse**  
Surf ud på nettet efter mere inspiration, eller kom og besøg os på et vandværk eller et renseanlæg. >

### INSPIRATION OG UNDERVISNINGSIDEEER

<b>Bestil vandunderviser</b> Få en gratis underviser på besøg til at undervise om emnerne klima, energi og miljø i 3.-10. klasse. >	<b>Bøger om vand</b> Inspiration til gode bøger, hvis I skal arbejde med vand som tema i undervisningen. >	<b>Lærerige links</b> Inspiration til at lære mere om vand. >
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# Environmental education in schools

[www.vandetsvej.dk](http://www.vandetsvej.dk)

**VANDETSVEJ.DK**  
Undervisning om vandets kredsløb

Læreringang Mediebase Sitemap Besøg Kontakt

VANDETS KREDSLØB GRUNDVAND VANDVÆRK VANDFORBRUG KLOAK RENSEANLÆG VANDMILJØ KLIMA

Lær om GRUNDVAND

Lær om VANDVÆRK

Lær om VANDFORBRUG

Lær om KLOAK

Lær om RENSEANLÆG

Lær om VANDMILJØ


Lær om KLIMA



# Widespread information to communities

## An example – reduce water for showers

DE SMÅ VANDHELTE > Forside > Presse > Om kampagnen > Kontakt




### SPAR VAND - SPAR PENGE

**Tag bad på fem minutter**

Spar 12 liter vand for hvert minut du bader mindre. Når vi bader bruger vi titvis af vand. Hvis du ikke har sparebruser eller gennemstrømsbegrænser på, bruger du ca. 12 liter vand i minutet. Med fem minutters bad bruger du altså 60 liter vand, med ti minutter bruger du det dobbelte. Så er du over de 100 liter allerede inden dagen er rigtig begyndt.

**Luk for bruseren, når du sæber dig ind**  
Hvis det tager 30 sekunder at sæbe sig ind og få



**NYHEDER**

- Med HOFORs vandhelte Max 100 og hans 99 tilsvarende, Maxine og Vandbukken rejser nord.
- Kollegerne blev vandhelte i oktober og november måned.

### SPAR VAND - SPAR PENGE

**Kollegerne blev vandhelte**

I oktober og november måned deltog tre københavnske kollegier i vores vandsparekampagne "Save-Shoot-Share". Resultatet blev meget viden om vandbesparelse, et markant lavere vandforbrug for kollegierne og masser af engagement både on- og offline.

Online døde kollegierne ca. 500 billeder af vand i deres hverdag for at opmærksomheden omkring, hvordan de bruger vandet og offline smittede det af i form af ejeblikkelige vandbesparelser.

**save shoot share**



College	10/11	11/11
Østergård	~135	~95
Rensbo	~105	~85
Frøkningsgade	~105	~75

**Fakta**



**SE FLERE TILSAGN**  
Med HOFORs vandhelte Kollegierne blev vandhelte. Vandkaravanen mødte Borgerne

**NYHEDER**

- Med HOFORs vandhelte Max 100 og hans 99 tilsvarende, Maxine og Vandbukken rejser nord.
- Kollegierne blev vandhelte i oktober og november måned. Viden om vandbesparelse spredte sig til kollegierne i København.
- Bruger du et ur til at holde øje med tiden, når du tager brusebad?

## Targeting information for public institutions – 7% water volume

- A Danish study shows that it is good common sense and healthy economy to focus at water consumption. There can be easy money to save.
- Industry and municipalities estimate the savings potential in public institutions at approximately 10-15%.
- If this is realized the institutions will save approximately 290.000 m<sup>3</sup> water, equal to a yearly saving of 13 mio. DKK.
- Information to institutions on gains from changing toilets and installing leakage alarms
- Incentives are important

# Climate change adaptation

- Involvement of communities leading to better solutions and to saving water, energy and costs
- Example from Odense where communities proposed to tear down houses to make room for lake to be used for storm water
- Example from Middelfart, where communities take very actively part in discussing solutions for local climate change adaptation and for instance methods to improve local infiltration of rain water – cost saving for treatment plants
- And Copenhagen where awareness is integrated into climate change adaptation and cloud burst management plans

# Thank you for your participation today

You are welcome to:

- Write for more information: [mfe@danva.dk](mailto:mfe@danva.dk)
- Find more information on Danish experiences on [www.stateofgreen.com](http://www.stateofgreen.com) or [www.rethinkwater.dk](http://www.rethinkwater.dk)
- More on global experiences here: [www.gwp.org](http://www.gwp.org) and in the GWP Toolbox

# Additional Questions

# Thank you for attending WQ Webinar #3

- Questions/comments to Maija Bertule [mabe@dhigroup.com](mailto:mabe@dhigroup.com)
- Webinar recording and slides on YouTube (UNEP-DHI) and <http://www.unepdhi.org/wq-webinars>
- Link to recording and Feedback survey in follow-up email

## Next webinar (#4)

- October 28<sup>th</sup>: “**Water Quality Interventions**”
- Registration:  
<https://attendee.gotowebinar.com/register/4959954497244173058>